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To Whom It May Concern:

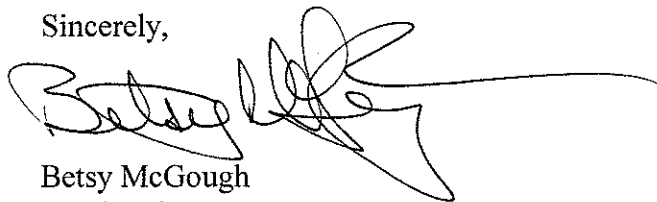
We have had the pleasure of working with DLI and its staff for the past year and are very pleased with the services they provide. They have been very accommodating, taking the time to meet and work with our staff and finding ways to better serve us.

The employees of DLI are friendly, timely and gladly put in the extra effort to be sure the job is done in its entirety. They continuously keep us updated on fee changes, time delays and other potential problems that are happening within the clerk's offices.

Their tracking system offers up-to-date information on the status of our files, the availability to pull imaged documents when service is completed and process reports that provide pertinent information required for processing our own documents.

I would highly recommend DLI for your service needs as they go above and beyond the call of duty to be sure their clients are happy.

Sincerely,



Betsy McGough  
For the Firm

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